



Top 10 Ways To Evaluate Your Refrigerated Trucking Company

1. Communication.

Effective and proactive communication are the cornerstone of the best refrigerated trucking companies. Look for a carrier that can quickly answer questions about quotes, load location, and delivery confirmations.

2. Percentage of on time delivery.

Your company should have a percentage over 97.5%.

3. History of damage and claims.

Look for percentages below 0.05%

4. Fleet Management: Tridem and multi-temp trucks.

Tridem trucks allow you to ship in fewer loads and save money. Multi-temp trucks allow you to ship products with different temperature requirements at the same time allowing you to fill truck loads and save money.

5. Tracking capabilities.

Look for companies that have load tracking, load tracking when separated from the trailer, geofence load movement alert, and temperature monitoring and variance alert.

6. Security. Make sure your refrigerated trucking company has a security plan.

Professional Carriers 4-part security plan virtually eliminates theft and keeps our drivers and staff safe.

7. Capacity.

Is your trucking company the right size? Look for companies that are large enough to service your needs while small enough to react and customize service & administration systems to those needs.

8. Total Load Building and Logistics Program.

Find out if you have the option to request a total load building and logistics program designed to minimize valuable time spent on transportation, allowing you to focus on your core business

9. Experienced.

Does your refrigerated trucking company employ experienced, accident-free drivers? Professional Carrier drivers and owner-operators have on average over 20 years driving experience.

10. Latest Equipment.

Equipment can wear down over time and contribute to delays and higher shipping costs. Make sure your carriers fleet of trucks and trailers average less than 5 years old.